

# Facilitators Biographical Information

## **Susan J. Butterwick, JD**

Practicing in the areas of mediation, program development, training, and teaching, Susan Butterwick has mediation experience in civil and family disputes and large multiparty disputes involving city and county governments and private agencies.

As an approved trainer by the Michigan State Court Administrative Office, Ms. Butterwick trains attorneys for civil court roster mediation under MCR 2.411 and provides advanced mediator trainings and conflict resolution skills workshops. She has directed several community and court connected programs. A member of the Council of the State Bar of Michigan's ADR Section, Ms. Butterwick is an adjunct professor of law for the Wayne State University Law School and an adjunct professor for WSU's Master of Arts in Dispute Resolution Program.

## **Jeff Hartfield, Mediator/Facilitator**

Michigan Offices, The National Center for Dispute Settlement

Jeff Hartfield joined the staff of the National Center for Dispute Settlement (NCDS) as a mediator/trainer in the Michigan Offices in 2000 and has been involved with Elections Unlimited since its inception in 2001. Mr. Hartfield's collective bargaining experience on both sides of the table for Kawneer, a division of Alcoa, and the PACE Union, has provided him with a deep appreciation for the interests of labor and management.

Mr. Hartfield has also been responsible for managing and administering the NCDS dispute resolution panel involving the Equal Opportunity Employment Commission.

Some of the major clients that Mr. Hartfield has provided Interest-Based Bargaining training and facilitation to in the last several years include the Accident Fund and the UAW, Detroit Edison and Local 223 of the Utility Workers, and the Detroit Public Schools as well as the MEA on several University and School sites.

## **Dale Ann Iverson**

JustMediation PLC

Dale Ann Iverson, lawyer and mediator, is founder and principal of JustMediation PLC, a professional corporation offering conflict management, dispute resolution and facilitation services. She has facilitated numerous public policy initiatives and collaborations in government, business and the non-profit sector. She has been named one of West Michigan's most influential women by the Grand Rapids Business Journal.

**Barbara A. Johannessen**  
Mediation Specialists, Inc.

Barbara A. Johannessen is the President of Mediation Specialists, Inc. She provides a broad range of conflict resolution services (i.e., mediation, arbitration, facilitation, consensus building, and training) to agencies, organizations and consumers of Court services. She is a SCAO approved lead trainer of the 40-hour General Civil Mediation training and co-trainer of the 40-hour Domestic Relations Mediation training. Ms. Johannessen is a member in good standing of the State Bars of Michigan and California. She serves on the Executive Council of the ADR Section of the State Bar of Michigan and is a past-chair of the Oakland County Bar Association ADR Committee. Ms. Johannessen is an adjunct Instructor for Wayne State University and University of Detroit Mercy School of Law.